

# MITEL MiVOICE 5360 IP PHONE



## ENRICHES THE END-USER EXPERIENCE

The Mitel MiVoice 5360 IP Phone is Mitel's latest state-of-the-art IP phone, which includes a large, color, touch-sensitive, graphical display screen for easy access to communications information, timesaving applications, and extensive features. It provides professionals with an intuitive color interface for easier viewing and navigation, of both phone functions and productivity-enhancing applications.

The MiVoice 5360 IP Phone color phone with Web capabilities is poised to deliver a whole series of HTML-based applications. The phone boasts a seven-inch touch-screen display, which grants access to the applications. The device also features wideband audio, embedded Gigabit Ethernet, and a built-in HTML toolkit for application development. And, whether deployed on premises or remotely as a teleworker, the MiVoice 5360 IP Phone delivers the extensive set of either the Mitel MiVoice Business (formerly Mitel Communications Director) or the Mitel MiVoice Office (formerly Mitel 5000 Communications Platform) features directly to the desktop.

## ADDRESSES VERTICAL MARKET REQUIREMENTS

The MiVoice 5360 IP Phone delivers the latest technology and advancements in IP telephony. It not only addresses the needs of executives and major decision makers, but also brings network data and applications to users without PCs. Enterprise executives, managers, and call center supervisors will appreciate the convenience and productivity benefits inherent in a large-screen, color-graphic display design. Hospitality guests will not only benefit from the MiVoice 5360 IP Phone's extensive telephony capabilities, they will also experience its vibrant, colorful, innovative, and productivity-enhancing HTML applications delivered right to the display.

## UNIFIED COMMUNICATIONS SUPPORT

When used with Mitel Unified Communicator® Express or Mitel MiCollab Client (formerly Mitel Unified Communicator Advanced), the MiVoice 5360 IP Phone becomes a powerful communications tool that helps customers streamline communications between people and organizations. This leads to improved productivity, enhanced customer service, reduced costs and ultimately improved business process integration.

## DELIVERS RICH, INTUITIVE, VISUALLY-PLEASING TELEPHONY FUNCTIONS AND APPLICATIONS

The MiVoice 5360 IP Phone provides a full-color user interface to deliver a significantly-augmented and visually-pleasing user experience when running productivity-enhancing applications. It combines a rich color display with superior acoustic sound to offer our customers a visually-pleasing user interface, an incredible-sounding voice experience, and a future-proof platform with embedded Gigabit Ethernet.

Additionally, peripherals like the Cordless Accessories Module and the Wireless LAN Stand allow the MiVoice 5360 IP Phone to be customized to suit a user's specific needs.



**FEATURES**

- Seven-inch backlit, high-resolution (800 pixels x 480 pixels), color, touch-screen display with brightness controls
- Touch-screen access to features and applications
- Colorized display of content and applications to improve visibility and usability
- Dual embedded Gigabit Ethernet ports (LAN and PC)
- 48 programmable, multi-function, self-labeling keys, provided in three pages of 16 keys each (for one-touch access to speed calls, line appearances, features, and applications)
- Six context-sensitive softkeys for intuitive access to features and functionality
- Gadget Sidebar provides one-touch access to embedded applications such as Call History, Visual Voice Mail, People, Call Forwarding, Conference application, Brightness options, HTML applications, and main Phone application
- Wideband-audio ready – hardware ships with a wideband handset (7 kHz) standard
- Peripherals and modules support: Mitel Cordless Handset / Headset, Mitel Line Interface Module, Mitel 5310 IP Conference Unit, Mitel Wireless LAN Stand, Mitel 5610 IP DECT handset and IP DECT Stand
- 10 fixed function hard keys: hold, menu, message, speaker, mute, transfer / conference, redial, cancel, volume / ringing / contrast up and down
- Backlit display with variable brightness control including a backlighting-off mode

- HTML Desktop Toolkit support for applications development
- Multiple-languages support built-in (English, French, Spanish, German, Italian, Dutch, Portuguese, and simplified Chinese)- Multiple-languages support: English, French, German, Italian, Portuguese, Spanish, Dutch, and simplified Chinese
- Hands-free speakerphone operation (full duplex)
- Designed for power conservation: reduces power consumption for overall energy saving- Secure voice communication enabled by encryption

**PROTOCOL SUPPORT**

The MiVoice 5360 IP Phone supports the Mitel IP (MiNet) protocol

**POWERING OPTIONS**

The MiVoice 5360 IP Phone is 802.3af Power over Ethernet compliant and can be powered via a powered switch, a midspan power hub, or by local 48 V Ethernet Power or 48 VDC Gigabit Ethernet Power Adapter.

**POWER ADAPTER (OPTIONAL)**

**Input:** 100 V 50 – 60 Hz or 240V 50 – 60 Hz

**Output:** 48 V DC 250mA LAN Power over Ethernet (PoE) IEEE 802.3af, Class-2 (PoE)

**POWER CONSUMPTION**

	10 / 100 Mb Mode	Gb Mode
Idle	4.2 W	4.8 W
Typical	7.4 W	8.6 W
Maximum	7.9 W	9.2 W

**ENVIRONMENTAL CONDITIONS**

	Temperature	Humidity
Operational	+4°C to +49°C	34% at +49°C
		95% at +29°C
Storage	-40°C to +66°C	15% at +66°C
		95% at +29°C

## SYSTEM SOFTWARE REQUIREMENTS:

- MiVoice Business (formerly Mitel Communications Director) - Release 4.0 SP1 or later
- MiVoice Office (formerly Mitel 5000 Communications Platforms) - Release 4.0 or later
- MiVoice Border Gateway (Mitel Teleworker Solution) - Release 5.2 SP1 or later
- HTML Toolkit - Release 2.1 or later

- BRAZIL:  
Resolution 238 / 2000 (Brazil)
- CHINA:  
GB4943

## REGULATORY STANDARDS

- EMC
- CANADA:  
ICES-003 (CLASS B)
  - USA:  
CFR Title 47, Part 15 (CLASS B)
  - EU:  
EN55024 (EU)  
EN55022 (Class B)
  - AUSTRALIA / NEW ZEALAND:  
AS / NZS CISPR 22
  - BRAZIL:  
Resolution No. 442 / 2006 (Brazil)
  - CHINA:  
GB9254

- Telecom
- CANADA:  
CS03 Part V (Hearing Aid Compatible)
  - USA:  
FCC part 68 (CFR 47) (Hearing Aid Compatible)
  - AUSTRALIA / NEW ZEALAND:  
PTC220  
AS / ACIS, S004

MITEL | SIMPLY COMMUNICATING®

- Safety
- CANADA:  
CSA C22.2 No. 60950-1
  - USA:  
UL 60950
  - EU:  
EN 60950
  - EN 60950-1
  - AUSTRALIA / NEW ZEALAND:  
AS / NZS 60950-1

**MiVOICE 5360 IP PHONE SPECIFICATIONS**

Voice Traffic	Signaling	Voice QoS	MTBF Rate	Size (L x W x H)	Weight	Compression Support
RTP over UDP	MiNet over TCP	Supports IEEE 802.1p/q for Quality of Service	50 Years	Phone only: 10.1" x	Phone only: 7.5" x 7.1" (25.6 cm x 19 cm x 18 cm)	G.711, G.729a 2.55 lbs or 1.16 kg



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